

## RACQUETS (GR) BOARD OF DIRECTORS MEETING MINUTES

December 1, 2022

Board members in attendance, were Tom Burroughs, Golden Racquets, President; Catherine Ngo-Wilde, Vice President and Deputy Chief Information Officer; Joe Wittling, Chief Information Officer; Al McFarland, Treasurer; Bob Ritter, Deputy Treasurer; Art Politano, Chairman, Rating Committee; Joanne Hensley, Web Master and Doug White, interested observer. Fred King, Chairman, Planning and Operations Committee and Adele Neuberg, Membership Committee were absent from the meeting.

Tom opened the meeting by introducing the new Board members and Doug to the rest of the group. Tom announced that GR was opening membership to pickleball players only on January 15, 2023, for two weeks. These new members will only be charged \$20 (The annual GR fee). Also announced was that on February 15, 2023, there would be an open membership for new tennis and pickleball players. There will be a charge of \$30 for an on-court tennis review to determine new tennis ratings and the rest for the annual GR fee.

The first agenda item, "The need for the Caring Committee?", was discussed. Marian McRae was doing the work of the position but was not a member of the Board. She was resigning since she is leaving GR. Tom noted that our members were not using the services of the committee. Only several requests were made to Marian in the last 6 months for a get well or sympathy card be sent to a member or spouse. After a short discussion, Bob Ritter made a motion that we keep using the Caring Committee. The vote was 5 to 1 with 1 abstention approving his motion. Joanne volunteered to do the job for 6 months. Doug stated that his wife was hoping to join GR in February and might be interested in the position.

The next agenda item involved using Zelle as a new payment method. Al had sent everyone on the Board an email with an extensive analysis explaining why it was too expensive for GR to use. Everyone concurred with his analysis. Several members noted that in the future the rules and costs may change so we may want to revisit our decision not to use Zelle. Bob planned to do research with the Truist Bank on some issues that may help us in the future concerning electronic payments.

Joe Wittling announced that he was resigning from his Chief Information Officer position effective the end of the meeting. Tom praised Joe as the hardest working member of GR for the last six years. Also, the quality of his work was outstanding. Joe will continue to play tennis and pickleball for GR and continue to be one of our tennis captains. Tom then appointed Catherine to be the new Chief Information Officer. The Board approved that appointment. Tom later appointed Doug White to be the Deputy Chief information Officer. Tom also stated he planned to ask the captains to help find two members to fill the vacant Secretary and Newspaper Editor positions. Connie Dineen was doing the work of both positions, but she recently resigned.

Catherine gave a brief summary of her efforts to develop the new automated system, GRcentral, that is replacing GRsys. She briefly discussed Doug's role in this effort. She praised Alan Negin for his programming work on the new system and that he is now part of her team. She discussed how the new system would be complementary to AI's automated payment system. She and AI planned to meet soon to work out any technical problems. She previously sent to Board members test demos of two of her new online forms to be used by our members (i.e., Summer Venue Sign Up, Membership Application). These forms are compatible with GRcentral.

Tom explained that Pete Koenig our Pickleball Coordinator, was not a Board member, however, he would be working closely with the Board on all pickleball matters.

Appropriately, Joe moved that the meeting be adjourned. Art seconded the motion.

The minutes were submitted by Tom Burroughs